HAROLD D. MILLER

Harold D. Miller is the President and CEO of the Center for Healthcare Quality and Payment Reform. Miller has been working at the local, state, and national levels on initiatives to improve the quality of healthcare services and to change the fundamental structure of healthcare payment systems in order to support improved value. Miller also serves as Adjunct Professor of Public Policy and Management at Carnegie Mellon University.

Miller is a nationally-recognized expert on healthcare payment and delivery reform, and has given invited testimony to Congress on how to reform healthcare payment. He has authored a number of papers and reports on health care payment and delivery reform, including “From Volume to Value: Better Ways to Pay for Healthcare,” which appeared in the September 2009 issue of Health Affairs; “Win-Win-Win Approaches to Healthcare Cost Control Through Physician-Led Payment Reform, which appeared in the March 2014 issue of Clinical Gastroenterology and Hepatology; the Center for Healthcare Quality and Payment Reform’s reports How to Create Accountable Care Organizations, Transitioning to Accountable Care, Ten Barriers to Healthcare Payment Reform and How to Overcome Them, and Measuring and Assigning Accountability for Healthcare Spending; the Network for Regional Healthcare Improvement’s report Making the Business Case for Payment and Delivery Reform; the Massachusetts Hospital Association’s report Creating Accountable Care Organizations in Massachusetts; the American Medical Association’s report Pathways for Physician Success Under Healthcare Payment and Delivery Reforms; the Medical Society of Virginia’s report How Virginia Physicians Can Improve the Quality and Reduce the Costs of Health Care Through Payment and Delivery Reforms; and the Association of Departments of Family Medicine’s report Leading the Way in Accountable Care: How Departments of Family Medicine Can Help Create a Higher Quality, More Affordable Healthcare System.

From 2008 to 2013, Miller served as the President and CEO of the Network for Regional Healthcare Improvement (NRHI), the national association of Regional Health Improvement Collaboratives, and he organized NRHI’s national Summits on Healthcare Payment Reform in 2007 and 2008 and its Summit on Regional Healthcare Transformation in 2013. His report Creating Payment Systems to Accelerate Value-Driven Health Care: Issues and Options for Policy Reform which was prepared for the 2007 Summit was published by the Commonwealth Fund in September, 2007, and his summary of the recommendations from the 2008 Payment Reform Summit, From Volume to Value: Transforming Healthcare Payment and Delivery Systems to Improve Quality and Reduce Costs, was published in November 2008 by NRHI and the Robert Wood Johnson Foundation.

Miller also served for several years as the Strategic Initiatives Consultant to the Pittsburgh Regional Health Initiative (PRHI). His work demonstrating the significant financial penalties that hospitals can face if they reduce hospital-acquired infections was featured in Modern Healthcare magazine in December, 2007. He designed and led a multi-year PRHI initiative that significantly reduced preventable hospital admissions and readmissions through improved care for chronic disease patients.

Miller has worked in more than 30 states and metropolitan regions to help physicians, hospitals, employers, health plans, and government agencies design and implement payment and delivery system reforms, and he assisted the Centers for Medicare and Medicaid Services with the implementation of its Comprehensive Primary Care Initiative in 2012.

Miller serves on the Board of Directors of the National Quality Forum, and he has represented the Network for Regional Healthcare Improvement on the National Priorities Partnership.